

# TELEDRIVER

## DRIVER WORKFORCE MANAGEMENT

As a complete operator management software package, TeleDriver can help overcome the challenges of timekeeping and managing of operator work assignments with tools that deliver precise timekeeping information for your payroll system.

### WHY AUTOMATE YOUR TIMEKEEPING FUNCTIONS WITH TELEDRIVER?

#### Accuracy

TeleDriver keeps accurate and complete time and attendance tasks including hours worked, wage rates, pay rules, and leave time such as sick days and vacation time.

#### Reduced Payroll Costs & Errors

Eliminates costly calculation errors and inflated labor costs and reduces labor intensive and costly manual time and attendance and payroll functions.

#### Enhanced Flexibility

Apply complex work and payroll rules to ensure compliance with collective bargaining agreements and local or federal regulations, deliver pay accurately and on time with consistent pay practices.

#### Streamlined Work & Vacation Picking

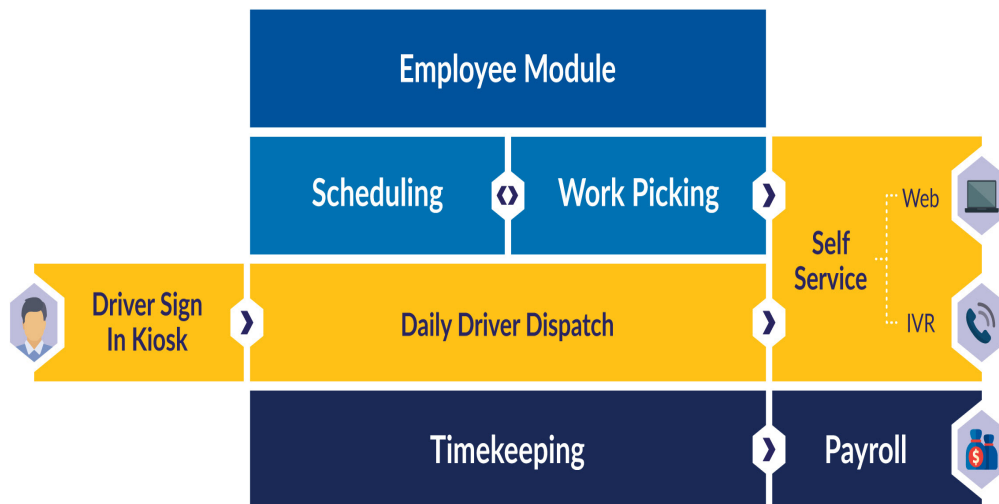
Validate work/vacation picks directly in TeleDriver based on actual fixed route schedule data.

#### Changes Made Simple

TeleDriver allows you to quickly make revisions to service, schedule and driver daily assignments simplifying the management of day-to-day changes.

#### Modular Design

The modular design of TeleDriver makes it easy to upgrade the system according to your particular needs, budgets and requirements. Each of the individual components of the system can be added or removed based on your operational requirements and business practices.



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### STANDARD FEATURES

#### Employee Module

Standard interfaces to human resource systems can be maintained within the application.

#### Scheduling Module

TeleDriver works with any vehicle scheduling system. Data can be imported and modified as day-to-day service or schedule changes occur.

#### Work & Vacation Picking

Work and vacation picks can be entered and validated in TeleDriver as they are received to greatly streamline the picking processes.

#### Daily Dispatch

The Dispatch Console is the most powerful component of TeleDriver allowing supervisors and management teams to easily perform all daily operations

#### Timekeeping Module

Accurately processes timekeeping totals for payroll applications or agents using all employee, work, vacation, absence, and pay rule information.

### OPTIONAL FEATURES

#### Issue Management

The issue management module tracks customer comments, incidents and discipline. Operator and work information is stored within the application for easy and uncomplicated incident investigating and logging.

#### Performance Monitoring

Monitor employee performance matters, such as safety, attendance, and complaints.

#### Interactive Voice Response and Web Access for Drivers

With CrewLine, operators can quickly access their profile and work via telephone or internet, using a secure login and password. Operators can proactively check in on their own.

#### TeleDriver Web Portal

With the Self-Service Portal, Operators have access to their personal operations profile 24/7. Transit agencies can appreciate the reduction in traffic from Operators during peak dispatch periods and keeps your service running on-time without distraction.

### ABOUT ENGHOUSE TRANSPORTATION

With over 35 years experience, Enghouse Transportation develops and delivers solutions for transit through innovative applications and consulting support. Our enterprise solutions for scheduling, dispatching, workforce management, operations and passenger information have evolved from our unmatched industry expertise.



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